

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL		
SUBJECT:	ADULT SOCIAL CARE: KEY PERFORMANCE INDICATORS		
DATE OF DECISION:	28 JANUARY 2016		
REPORT OF:	ACTING DIRECTOR OF ADULT SOCIAL CARE		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None.			
BRIEF SUMMARY			
This report outlines performance in Adult Social Care during the third quarter of 2015/16, using the twelve key indicators previously agreed by the Health Overview and Scrutiny Panel.			
RECOMMENDATIONS:			
	(i)	To note performance during the third quarter of 2015/16 against the twelve key indicators for Adult Social Care.	
	(ii)	To consider and agree whether there are any recommendations that the Panel wishes to make in respect of matters arising from this report.	
REASONS FOR REPORT RECOMMENDATIONS			
1.	The Health Overview and Scrutiny Panel agreed on 26 March 2015 that it would receive performance updates from Adult Social Care.		
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED			
2.	Not applicable.		
DETAIL (Including consultation carried out)			
3.	Performance against the twelve key indicators for Adult Social Care for April to December 2015 is set out in Appendix 1. Performance figures for each quarter are given, with a Red, Amber or Green rating based on the latest available data.		
4.	A key objective for Adult Social Care is to enable individuals to live independently with the appropriate care and support and this has been consistently achieved for almost 80% of people, exceeding the target of 70%.		
5.	An action plan is in place to further increase the percentage of individuals receiving a direct payment, a key priority for 2015/16.		
6.	Changes implemented in the Single Point of Access (SPA) Team have resulted in the number of Adult Social Care enquires resolved at first contact exceeding the target of 70% for the first time this year.		

7.	Although Adult Social Care's performance in ensuring that all individuals receiving a package of care and support receive a timely review of their needs has improved, additional work is underway with the Transformation Team to further improve performance.
8.	A restructure of two social work teams to ensure closer alignment with local health and social care clusters has been completed and the launch of the integrated reablement and rehabilitation team in February 2016 will maintain the focus on supporting people to maximise their independence and reduce the need for ongoing care and support (number 2).
9.	The safeguarding indicators (numbers 10 and 11) link to the work of the Local Safeguarding Adults Board.
10	A full update on transfers of care (number 12) is a separate item on the agenda.
RESOURCE IMPLICATIONS	
<u>Capital/Revenue</u>	
11.	None.
<u>Property/Other</u>	
12.	None.
LEGAL IMPLICATIONS	
<u>Statutory power to undertake proposals in the report:</u>	
13.	Not applicable.
<u>Other Legal Implications:</u>	
14.	Not applicable.
POLICY FRAMEWORK IMPLICATIONS	
15.	These performance indicators are aligned to the following priorities set out in the Council Strategy 2014-2017: <ul style="list-style-type: none"> • Prevention and early intervention • Protecting vulnerable people • A sustainable Council.
KEY DECISION	No.
WARDS/COMMUNITIES AFFECTED:	None directly as a result of this report.

SUPPORTING DOCUMENTATION

Appendices

1.	Adult Social Care, key performance indicators – April to December 2015
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Documents In Members' Rooms

1.	None
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Equality Impact Assessment

Do the implications/subject of the report require an Equality and Safety Impact Assessments (ESIA) to be carried out.	No
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Privacy Impact Assessment

Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.	No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None